

| DAY | TIME | SESSION | PRESENTER | LOCATION |
|-----|------|---------|-----------|----------|
|-----|------|---------|-----------|----------|

Thursday, May 20<sup>th</sup>

|                     |  |                          |                           |                      |
|---------------------|--|--------------------------|---------------------------|----------------------|
| ☆☆☆                 | <b>Wednesday, May 19th</b>   | <b>Welcome Reception</b> | <b>6:00 PM - 10:00 PM</b> | ☆☆☆                  |
| 7:00 AM - 9:00 PM   | Registration Booth Open  |                          |                           | Lobby                |
| 8:00 AM - 9:00 AM   | Breakfast Buffet (60 minutes)  |                          |                           | Tate Ballroom        |
| 9:00 AM             | Transition to Main Stage Room  |                          |                           |                      |
| 9:00 AM - 9:15 AM   | <b>Kickoff to the 2021 Property Management Mastermind Conference</b> | <b>Brad Larsen</b>       |                           | <b>Tate Ballroom</b> |
| 9:15 AM - 10:30 AM  | <b>KEYNOTE PRESENTER 1 - (75 Minutes)</b>                            | <b>Rob Hahn</b>          |                           | <b>Tate Ballroom</b> |
| 10:30 AM - 11:00 AM | Morning Break: Vendor Room Snacks                                    |                          |                           | Tate Ballroom        |
| 11:00 AM - 12:30 PM | <b>KEYNOTE PRESENTER 2 - EOS (90 Minutes)</b>                        | <b>Sue Hawkes</b>        |                           | <b>Tate Ballroom</b> |
| 12:30 PM - 2:00 PM  | Lunch and Vendor Interaction: Buffet Style (90 Minutes)              |                          |                           | Tate Ballroom        |
| 2:00 PM             | Transition to Small Group Rooms As Assigned                          |                          |                           |                      |
| 2:00 PM - 3:15 PM   | <b>Mastermind Small Group 1 - (Gold Level Sponsor TBD)</b>           | <b>Scott Brady</b>       |                           | <b>Small Room</b>    |
| (75 Minutes)        | <b>Mastermind Small Group 2 - (Gold Level Sponsor TBD)</b>           | <b>Deb Newell</b>        |                           | <b>Small Room</b>    |
|                     | <b>Mastermind Small Group 3 - (Gold Level Sponsor TBD)</b>           | <b>Paul Kankowski</b>    |                           | <b>Small Room</b>    |
|                     | <b>Mastermind Small Group 4 - (Gold Level Sponsor TBD)</b>           | <b>Sarah Durbin</b>      |                           | <b>Small Room</b>    |
|                     | <b>Mastermind Small Group 5 - (Gold Level Sponsor TBD)</b>           | <b>Gwen Aspen</b>        |                           | <b>Small Room</b>    |
|                     | <b>Mastermind Small Group 6 - (Gold Level Sponsor TBD)</b>           | <b>Pete Neubig</b>       |                           | <b>Small Room</b>    |
|                     | <b>Mastermind Small Group 7 - (Gold Level Sponsor TBD)</b>           | <b>Melanie Thomas</b>    |                           | <b>Small Room</b>    |
| 3:15 PM - 3:45 PM   | Afternoon Break: Vendor Room Snacks                                  |                          |                           |                      |
| 3:45 PM - 5:00 PM   | <b>Mastermind Small Group 1 - (Gold Level Sponsor TBD)</b>           | <b>Scott Brady</b>       |                           | <b>Small Room</b>    |
| (75 Minutes)        | <b>Mastermind Small Group 2 - (Gold Level Sponsor TBD)</b>           | <b>Deb Newell</b>        |                           | <b>Small Room</b>    |
|                     | <b>Mastermind Small Group 3 - (Gold Level Sponsor TBD)</b>           | <b>Paul Kankowski</b>    |                           | <b>Small Room</b>    |
|                     | <b>Mastermind Small Group 4 - (Gold Level Sponsor TBD)</b>           | <b>Sarah Durbin</b>      |                           | <b>Small Room</b>    |
|                     | <b>Mastermind Small Group 5 - (Gold Level Sponsor TBD)</b>           | <b>Gwen Aspen</b>        |                           | <b>Small Room</b>    |
|                     | <b>Mastermind Small Group 6 - (Gold Level Sponsor TBD)</b>           | <b>Pete Neubig</b>       |                           | <b>Small Room</b>    |
|                     | <b>Mastermind Small Group 7 - (Gold Level Sponsor TBD)</b>           | <b>Melanie Thomas</b>    |                           | <b>Small Room</b>    |
| 5:00 PM             | Transition to Vendor Area for Grand Opening Mixer                    |                          |                           |                      |
| 5:00 PM - 7:00 PM   | <b>Vendor Grand Opening Mixer: Drinks and Finger Food</b>            | <b>Sponsors TBD</b>      |                           | <b>Vendor Area</b>   |
| 7:00 PM             | Dinner On Your Own   |                          |                           |                      |

Friday, May 21<sup>st</sup>

|                     |   |                             |  |                      |
|---------------------|---|-----------------------------|--|----------------------|
| 8:00 AM - 9:00 AM   | Breakfast and Vendor Interaction: Buffet Style                  |                             |  | Tate Ballroom        |
| 9:00 AM             | Transition to Main Stage Room                                   |                             |  |                      |
| 9:00 AM - 9:15 AM   | <b>Day 2 Announcements and Partner Introductions</b>            | <b>Brad Larsen</b>          |  | <b>Tate Ballroom</b> |
| 9:15 AM - 10:30 AM  | <b>KEYNOTE PRESENTER 3 (75 Minutes)</b>                         | <b>Matthew Dixon</b>        |  | <b>Tate Ballroom</b> |
| 10:30 AM - 11:00 AM | Morning Break: Vendor Interactions, Coffee and Snacks           |                             |  | Tate Ballroom        |
| 11:00 AM            | Transition to Small Group Rooms As Assigned                     |                             |  |                      |
| 11:00 AM - 12:30 PM | <b>Mastermind Small Group 1 - (Gold Level Sponsor TBD)</b>      | <b>Scott Brady</b>          |  | <b>Small Room</b>    |
| (90 Minutes)        | <b>Mastermind Small Group 2 - (Gold Level Sponsor TBD)</b>      | <b>Deb Newell</b>           |  | <b>Small Room</b>    |
|                     | <b>Mastermind Small Group 3 - (Gold Level Sponsor TBD)</b>      | <b>Paul Kankowski</b>       |  | <b>Small Room</b>    |
|                     | <b>Mastermind Small Group 4 - (Gold Level Sponsor TBD)</b>      | <b>Sarah Durbin</b>         |  | <b>Small Room</b>    |
|                     | <b>Mastermind Small Group 5 - (Gold Level Sponsor TBD)</b>      | <b>Gwen Aspen</b>           |  | <b>Small Room</b>    |
|                     | <b>Mastermind Small Group 6 - (Gold Level Sponsor TBD)</b>      | <b>Pete Neubig</b>          |  | <b>Small Room</b>    |
|                     | <b>Mastermind Small Group 7 - (Gold Level Sponsor TBD)</b>      | <b>Melanie Thomas</b>       |  | <b>Small Room</b>    |
| 12:30 PM - 2:00 PM  | Lunch and Vendor Interaction: Buffet Style                      |                             |  | Tate Ballroom        |
| 2:00 PM             | Transition to Main Stage Room                                   |                             |  |                      |
| 2:15 PM - 3:15 PM   | <b>KEYNOTE PRESENTER 4 (60 Minutes)</b>                         | <b>Christopher Clothier</b> |  | <b>Tate Ballroom</b> |
| 3:15 PM - 4:30 PM   | <b>PANEL: Lessons Learned from Mastermind Small Groups</b>      | <b>Facilitators</b>         |  | <b>Tate Ballroom</b> |
| 4:30 PM - 4:45 PM   | <b>Conference Close and Dinner Preparation</b>                  |                             |  | <b>Tate Ballroom</b> |
| ☆                   | Early Bird Ticket Sales for 2022 Open - Conference Only Special |                             |  | Lobby                |
| 4:45 PM - 7:00 PM   | Awards Banquet Preparation - Get Ready for a Night of Fun!      |                             |  |                      |
| 7:00 PM             | <b>Awards Banquet Opens - Drinks from 7:00 PM to 10:00 PM</b>   |                             |  | <b>Tate Ballroom</b> |
| 7:45 PM             | Welcome Message and Hors d'oeuvres                              |                             |  |                      |
| 8:15 PM             | Awards Presentation - Partner Sponsor Presents                  |                             |  |                      |
| 8:30 PM             | Main Course Served  |                             |  |                      |
| 9:00 PM             | Live Entertainment Begins - Coffee and Dessert Served           |                             |  |                      |
| 10:00 PM            | Open Bar Closes - Cash Bar Only                                 |                             |  |                      |
| Midnite             | Entertainment and Awards Banquet Concludes                      |                             |  |                      |